



Re: New Jersey Natural Gas System Improvement Project

Dear Customer,

As part of our ongoing effort to provide safe and reliable service to our customers, New Jersey Natural Gas (NJNG) will be upgrading the services in your area over the next few months. You will notice NJNG, as well as our contractor, J.F. Kiely Construction Company, assessing each service to determine the necessary work, such as installing new safety valves (also known as Excess Flow Valves) and replacing natural gas meters. There will be **no cost to you for these upgrades.**

This work will require accessing your service line through the natural gas meter, street, sidewalk or on your property behind the curb line. Road openings will be patched with black top. Any concrete openings will be patched with black top and replaced with cement in 60 to 90 days when the ground has settled. NJNG will attempt to restore all lawns affected by this work.

Your natural gas service will be disrupted for a few hours while we make these upgrades. Once the work is complete, we will need access to your home to re-light your appliances. If no one is home to allow us access or if you require a specific time of day, please call 800-221-0051 between the hours of 7:30 a.m. and 8 p.m., Monday through Friday, to schedule a time that is convenient for you. If we are unable to gain access at the time of our work, a notice with our contact information will be left on the front door.

Temporary road closures and detours should be expected, due to the challenges of performing this type of construction on narrow and busy roads. We are coordinating with local officials to minimize impact to your community during construction.

Thank you for your patience and cooperation while we work to improve your natural gas service. Do not hesitate to call me at 732-905-4351 if you have any questions or concerns regarding this project.

Sincerely,

Ken Beck
Coordinator – New Jersey Natural Gas